



REFUND & RETURN POLICY

PRINTS (CANVAS, METAL, POSTER, ETC.)

Koerner Creations takes every precaution to ensure that your print will arrive in fantastic condition. You should always be excited to open your print, never disappointed.

In the event there is an issue with your print, please contact Koerner Creations to set up a possible return and or replacement.

Since all prints are made-to-order and do not come from an inventory, returns are strict, if in fact there is an issue with your print, and it is a result of the outsourced printing company, that said company will be contacted and a replacement will be arranged.

HOME DÉCOR/HANDMADE PRODUCTS

Similarly, to the Prints Policy, Home Décor & Handmade Items are made to order. Because of this, Returns/Refunds can be a complicated process. Koerner Creations, based on proper evidence and circumstances, will either repair or remake your Home Decor/Handmade item.

Koerner Creations is not responsible for any shipping fees if an item needs to be sent back for repair. If an item needs to be remade for any reason, shipping will be covered by Koerner Creations.

Sometimes, Koerner Creations uses components from 3rd Part manufacturers. If there is an issue with your product and it is related to a 3rd Party Manufactured component, Shipping costs for repairs will also be covered.

DIGITAL GOODS

Under absolutely no circumstance, will a refund be given for digital goods.

CLOTHING

In almost all circumstances, Koerner Creations clothing is supplied through an outsourced manufacturer. In this case, any returns & refunds will need to be done through the providing outsourced manufacturer.